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Smart Meter Activation Eye On Water

MAU and Furlow Customer: If you have received this information your water meter has been upgraded to a smart meter and are eligible to use this technology.

Computer Installation

Step 1: Go to website <https://eyeonwater.com/signup>

Step 2: Enter our office zip code: 72023 and click on Mid-Arkansas Utilities.

Step 3: Enter your 6-digit account number. Example: 123456

You will only be able to make changes to your account while on the computer.

After Installing on your computer, you will be able to set your leak alert to your email and your cell phone (we recommend setting it at **1 gallon per hour**). This will allow you to save money and see when and what time your water leak began. See charts on when you and your family are using water and how much you use per day, month, and year.

Cell Phone App Installation

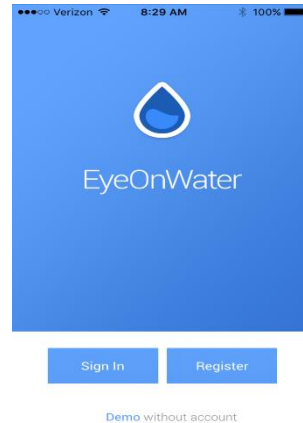
You will need an I-Tunes account, your email address, username (use your same email and username as you did on the computer) in order to perform these steps for installation on your iPhone.



Step 1: Go to the App store on your phone and search for the blue eye-on-water app.

Step 2: Once found, register using our water office zip code (72023) plus your 6-digit account number that is listed on your water bill.
Example: 123456

Step 3: After registering you will have to go to your email and accept the email from beacon (eye-on-water) to activate your account. (Security reason)



MAU PWA is committed to provide safe, high quality water services to our community, while maintaining a standard of excellence in our customer service and environmental conservation.

By providing this smart meter technology to our customers we can provide an even higher level of customer service. The Board and Staff invites you to precipitate and use this technology as you wish.

Thank You
Management

